

## **PRIVACY POLICY**

Nowaiting Limited trading as “Nowaiting Therapies” (the “Company”) is responsible for processing your personal information obtained through [www.nowaiting.co.uk](http://www.nowaiting.co.uk) (the “Platform”).

By visiting this Platform and/or using its provided services, you agree that the Company reserves the right to use, process, and/or transmit your personal information as described in this Privacy Policy. Unless you agree to the following terms, you may not use this Platform and/or its provided services.

### **PROCESSING YOUR INFORMATION**

Once you register yourself as a User of this Platform and create an account, you will be asked to provide personal information including your name, date of birth, gender, e-mail address, phone number, Skype ID, location, payment details (credit card, debit card, or others). The Company shall securely process this personal information and use it for administration and operation of this Platform and the services provided by the Partners.

The Company may keep track of general information related to Visitors on this Platform and/or information a User voluntarily provides to the Company including reviews, feedback, messages and/or Emails to Customer Service and/or other information posted on the Platform.

### **USING YOUR INFORMATION**

The Company uses your personal information to:

- ! deliver products and services, process payments, communicate with you and generally maintain your account with us
- ! improve our website and enable third parties to carry out technical, logistical or other functions on our behalf;
- ! provide you with information about other goods and services that are similar to those that you have already purchased or enquired about;
- ! notify you about changes to our service;
- ! ensure that content from our site is presented in the most effective manner for you and for your computer;
- ! improve our site to ensure that content is presented in the most effective manner for you and for your computer; and
- ! keep our Website safe and secure for all members.

The Company will not share your personal information with anyone except when:

- ! it is necessary to comply with the applicable national laws and regulations such as court order, subpoena, search warrant, etc;
- ! it is necessary in connection with efforts to investigate, prevent or take action regarding illegal activity and fraud;

! it is necessary to enforce the Website Terms and Conditions, including ensuring payment of fees by Members; or

! it is necessary to protect the Company's statutory rights.

You have the right to refuse sharing your personal information as indicated above and/or withdraw your account by contacting the Company using contact details provided below.

You can always stop receiving the Company's Push E-mails by using the link "UNSUBSCRIBE" provided in all Push E-mails from [www.nowaiting.co.uk](http://www.nowaiting.co.uk).

All credit/debit card details and personally identifiable information shall NOT be stored, sold, shared, rented, or leased to any third parties.

Some of the advertisements you see on this Website are selected and delivered by third parties, such as ad network, advertising agencies, advertisers and audience segment providers. These third parties may collect information about you and your online activities, either on the Company Website or on other websites, through cookies, web beacons, and other technologies in an effort to understand your interests and deliver to you advertisements that are tailored to your interests. Please remember that the Company does not have access to, or control over, the information these third parties may collect and such information practices are not covered by this privacy policy.

## **COOKIES**

Cookies are small text files that are placed on your computer's hard drive that track, save and store information about your interactions and usage of the Company Platform. Cookies make it easier to log in to the Platform and use it quicker and more efficiently. The Company Website at [www.nowaiting.co.uk](http://www.nowaiting.co.uk) uses cookies to monitor the information traffic and further personalize this Platform's content for you.

Ensure to set up your browser settings to accept cookies after confirmation or to completely refuse cookies. However, please realize when you set up your browser to refuse cookies, you are unable to use some features of this Platform.

Third parties can also use cookies on or through this Platform, which is not controlled by the Company in any manner. Cookies do not contain confidential information such as your name, phone number and/or payment details. The Company does not share cookies with third parties.

Your IP address is automatically stored on the Company's servers and used to collect visitors' information from the Platform. The Company uses visitors' information for statistical analyses and click behaviour in order to better optimize of the design and provided services. The Company will not use your IP address to identify you in any manner whatsoever.

The Company uses cookies only for the duration of your visit to the Platform, unless you refused the use of cookies or limited the use of cookies as mentioned above.

## **DATA STORAGE AND SECURITY**

The data that the Company collects from you may be transferred to, and stored at, a destination outside the United Kingdom or European Union. It may also be processed by staff operating outside the UK or EU. By submitting your personal data, you agree to this transfer, storing or processing. The Company will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

The security of your information is extremely important to us. Unfortunately, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Whilst we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

The Customer should keep in mind that this Privacy Policy applies only to this Platform and not to any other Third Party websites.

## **ACCESS AND UPDATE**

You have the right to obtain full access to your personal information as and how registered in [www.nowaiting.co.uk](http://www.nowaiting.co.uk). You can request the Company to provide you with your personal information by contacting us using the contact details provided in the Contact Section.

## **CHANGES TO OUR PRIVACY POLICY**

The Company reserves the right to update or modify this Privacy Policy as and when they deem fit. Any modifications on the Privacy Policy will be published on the Platform and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our Privacy Policy.

## **CONTACT**

For any clarifications, complains, questions and/or comments please address to: *82 King Street, Manchester, M2 4WQ, United Kingdom.*

You can also contact us via email at [info@nowaiting.co.uk](mailto:info@nowaiting.co.uk) or call at 0161 935 8017.